IWUG Online Meeting Minutes

May 2, 2013

Topics discussed:

Update on Partnering Agencies

Denise reported that the providers should be receiving more Referrals and Authorizations. Brad asked a question about information from IDOC that appears to be missing (for example, BPA number). Denise referred Brad to his departmental administrator about this and advised she will also address this topic on the IDOC call next week.

Update on Pilot Agencies

Denise reviewed statistics for a one-month period. She said there has been a fairly substantial increase in Program Enrollments and Admissions. Notes is an important area, and the Released Notes affect payment to the agency. The number of Notes and the number of Released Notes should be similar numbers. Denise reviewed Client Program Enrollments. There has been an incline in Discharges. Since the IWUG meeting occurs every 2 weeks, we don't expect to see a lot of Discharges within that time period since it depends on the client's treatment period. Denise reported that the numbers are looking good. She said they are also an indicator of what needs to be done next in the implementation process.

Critical Bugs and Changes - Website

Denise displayed the DHW website and advised the critical bugs and changes will be posted there. WITS is updated every month, and these updated versions are referred to as releases. It's important for agencies to look at the releases because known problems and resolutions are identified, and changes, enhancements and screenshots are available there.

Training - Discharge

Denise demonstrated the standard process for discharging a client. She also demonstrated a second scenario when a client is still enrolled in a treatment program. Denise explained how and why the TEDS/NOMS information is collected.

Q & A

Denise answered questions about Consents and Program Enrollments. She also showed everyone where to look at FAQs on the DHW website.

Denise provided the Help Desk phone number (208) 332-7316 and website www.wits.dhw.idaho.gov.